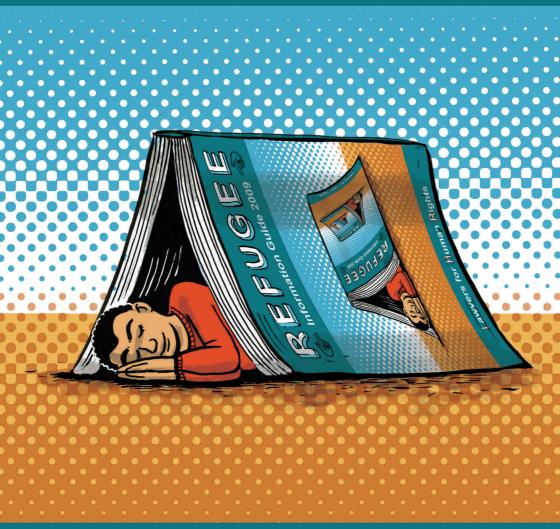
# REFUGEE Information Guide 2009



Lawyers for Human Rights



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#### and Atlantic Philanthropies

## How to use this guide

#### The Guide is divided into two parts:

The first part provides important information on how to apply for asylum and seek legal assistance, where to find material assistance, how to access social assistance such as health, education, employment, trauma- and psychological support both from government and non-governmental sources. It also provides general information about South Africa.

The second part consists of a detailed directory of the relevant government departments, international organisations, non-governmental organisations (NGOs), and community-based and religious organisations offering assistance to the refugee community in South Africa.

Please note that the South African government's policies and practices may change. Please check the Lawyers for Human Rights (LHR) website, www.lhr.org.za, for the most up-to-date information

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# **Acronyms and definitions**

#### Acronyms

DHA → Department of Home Affairs

ICRC → International Committee for the Red Cross

RRO → Refugee reception officer

#### Definitions

- Asylum seeker: A person who has lodged an asylum application with the Department of Home Affairs and who is waiting for a decision on refugee status
- → Department of Home Affairs (DHA): The South African government department responsible for the administration of asylum applications and refugee matters
- → Durable solution: Long-term solutions to problems experienced by refugees, generally involving movement back to home country or third country of asylum or integration locally
- → Eligibility determination form (form BI-1590): The form you have to fill out the first time you report to any of the seven refugee reception offices in the country
- → Family reunification: The bringing together of members of the same nuclear family with the help of the UNHCR and/or the ICRC after approval by the DHA
- → Family tracing: The attempt to locate and link up members of the same nuclear family (father, mother, brother and sister) with or without the help of the UNHCR and/or the ICRC
- → Immigration Act: The new law that has replaced the Aliens Control Act. This law regulates who may enter South Africa and how and also covers deportations
- → Non-refoulement: The fundamental principle that prohibits states from returning asylum seekers or refugees to countries where their lives and freedoms may be threatened
- → Permanent resident: A person who has been given permission to live in South Africa on a permanent basis
- → Persecution: Severe violation of human rights for reasons of race, religion, nationality, political opinion or membership of a social group
- → Prohibited person: A person without any legal documents allowing him or her to stay in South Africa lawfully. It can also cover people who are not allowed in SA such as deportees or people with infectious diseases
- Recognised refugee: A person who has been granted refugee status in terms of section 24 of the Refugees Act
- Refugees Act No.130 of 1998: Law passed by the parliament of South Africa that governs the treatment of refugees in the country

RSD0 → Refugee status determination officer

LHR → Lawyers for Human Rights

UNHCR → United Nations High Commissioner for Refugees

- → Refugee: A person who is forced to flee his/her country due to a well-founded fear of persecution or disasters of human origin such as armed conflicts, civil upheavals and generalised violence
- → Relocation: An internal transfer of a refugee or asylum seeker from one part of South Africa to another, with the help of the UNHCR
- Resettlement: The relocation of a refugee from South Africa to a second country of asylum with the approval of the UNHCR and the country of resettlement
- → Section 22 permit: Temporary, renewable permit, described in Section 22 of the Refugees Act, which is issued to asylum seekers while they await a decision on their asylum application and allows the bearer to reside in South Africa and to work and study
- → Section 24 permit: Renewable permit, issued in terms of Section 24 of the Refugees Act, which grants refugee status to the bearer and allows him/her to reside in South Africa for a period of two years
- → Temporary resident: Person with a legal permit that allows him or her to stay in the country for a limited period of time. Tourists, foreign students and business people would typically apply for temporary resident permits
- → The Standing Committee for Refugee Affairs: Committee that reviews any refugee applications that have been rejected on the basis of being manifestly unfounded and that provides certification that a refugee will remain a refugee indefinitely for the purposes of applying for permanent residence
- → Unaccompanied minor: A child under the age of 18 who is in South Africa without the company of his/her parents or guardians
- → Undocumented migrant: A person who is not in possession of the requisite visa or residence permit that is required to be in the country legally
- → UNHCR: The United Nations High Commissioner for Refugees is an international organisation mandated to provide international protection to refugees and to promote long-term durable solutions to their problems
- Voluntary repatriation: Voluntary return of refugee from country of asylum to country of origin

# Legal advice

If you wish to apply for asylum in South Africa or if you experience any problems, you may wish to seek legal advice. A lawyer may be able to give you advice on the application procedures, your rights and your responsibilities while in South Africa.





#### Free legal advice

A number of university law clinics and human rights organisations offer free legal advice to asylum seekers and refugees. The UNHCR sponsors legal counsellors in five cities in South Africa; all these counsellors are specialists in refugee law. See contact details for these legal clinics and organisations in the directory section of this guide.

Legal counsellors will advise you on your asylum application and may assist with your appeal should your application for asylum be rejected.

Counsellors will only assist you with legal advice.
They do not provide any social services such as accommodation or food. For more information about social services offered to asylum seekers and refugees, see the Social services section of this guide.

#### The legal profession

You can also obtain assistance with your asylum application by approaching an attorney in private practice. A private attorney may assist you with your asylum application, appeal or review by the Standing Committee for Refugee Affairs. The attorney may also support a court application if necessary. However, in most cases, private attorneys charge fees.

# Remember to always ask about fees before you accept private legal services.

There are few attorneys in South Africa who specialise in refugee law. You can contact the Law Society of South Africa for advice on attorneys with experience in refugee law. You can also apply to the Legal Aid South Africa, who may assist you with a free attorney.

#### Unqualified lawyers and refugee agents

In some instances, individuals may falsely present themselves as qualified lawyers. These individuals try and take money without providing real legal advice. Always make sure you are dealing with a qualified lawyer. If you have any doubts about the standing of your lawyer/s, contact the Law Society of South Africa to verify their legal standing.